



A HOLIDAY MESSAGE FROM OUR CEO

I would like to take a moment to wish everyone a happy holiday season. As we come to the close of a year that has brought us all many challenges, I would like to thank our employees for continuing to do their very best during a most difficult time. I would also like to thank our passengers for following state guidance as we all work to keep each other safe during this unprecedented health crisis.



This year has not been without its bright spots. Early in 2020, we launched service with five-minute frequency along the [Downtown Transit Connector](#) (DTC) in the heart of Providence. We are also excited to now offer passengers [Wave](#), a new fare collection system that gives them the cashless, contactless option of paying for their trips - and boarding the bus using smart cards or a new mobile app. We will continue to work to improve public transportation in the state, and we will continue to be vigilant with enhanced cleaning and safety protocols. I am proud to say that, unlike many transit agencies, the Rhode Island Public Transit Authority did not cut any services this year. We will be here for you in 2021, and we will continue to assist the communities and the people of Rhode Island in any way we can.

Happy holidays to everyone, and please continue to stay safe.

Scott Avedisian
Chief Executive Officer
Rhode Island Public Transit Authority

STAYING SAFE

RIPTA is in the process of installing protective barriers for our drivers on our fixed-route buses. Much like some of the COVID-19 protective measures you may have seen in retail and commercial settings, the barriers will feature a sliding window to help protect our drivers as they interact with hundreds of people daily.



We want to thank our operators for their steadfast dedication as they help keep our state moving throughout the ongoing health crisis.

Also, thank you to our passengers for your consideration. Wearing a mask shows that you care!

GOVERNOR PRAISES DEDICATION OF RIPTA DRIVERS

Governor Raimondo recently publicly thanked our CEO for RIPTA's hard work during the ongoing COVID-19 crisis. She specifically thanked our drivers for working nonstop during the pandemic and continuing their daily dedication and bravery.

"I want to thank you for all the great work you've done during COVID. And a shout out to your drivers," Governor Raimondo said. "They've been at it every day; they haven't had a day off. And I know there were days they were scared. So thank you for your leadership, and tell them I said, 'Thank you!'"

RIPTA HONORS ROSA PARKS

Tuesday, December 1st - the date Rosa Parks refused to surrender her bus seat to a white male passenger - is Rosa Parks Human Rights Day.



HONOR HER LEGACY
64 YEARS AFTER HER FAMOUS "SIT-IN" AND ARREST

FREEDOM Dec. 1st **EQUALITY**

**RIPTA HONORS
ROSA PARKS**

RIPTA salutes her by showcasing beautiful art e-signage commemorating her courage on buses as a reminder of who she was and what she represents. [Click here](#) to read more about the mother of the modern day civil rights movement in America.

GIVE THE GIFT OF TRANSIT THIS YEAR

Wondering what to give some of the people on your holiday list?

Every year, it's different. Mom wants this. Dad's new hobby is that. You're not sure what your cousin likes anymore.

Well, we've got the perfect gift for you to give this holiday season: The newest way to ride with RIPTA! Our Wave smart card and mobile app make riding easier to manage, safer, and more secure! With a quick, touch-free tap of your card, you're on board and riding. It's there whenever you need it—all your information is saved in one easy-to-access online account—available any time, and always secure!

So this season, keep the RIPTA Wave smart card in mind for your favorite commuter — it makes the perfect holiday gift! Get it today at ripta.com/wave.



RIPTA TO RUN HOLIDAY SERVICE SCHEDULE ON FRIDAY, DECEMBER 25, 2020 AND FRIDAY, JANUARY 1, 2021

RIPTA will operate all regular fixed-route bus service on a Sunday/Holiday schedule on Friday, December 25, 2020 in observance of Christmas Day and Friday, January 1, 2021 in observance of New Year's Day. All RIPTA offices will be closed on Christmas Day and New Year's Day. Also, the Flex Service reservation line (1-877-906-FLEX) and the Ride reservation line (461-9760) will not be staffed on either holiday. [Click here for details.](#)



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