

Happy Holidays

2202

RIPA

401-781-9400

RHODE ISLAND PUBLIC TRANSIT AUTHORITY

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DECEMBER 2023

MONTHLY FINANCIAL AND OPERATIONAL REPORT
BOARD OF DIRECTORS MEETING

RHODE TO RIPTA



Exploring the Future of Transit: Letenda's 30-Foot Electric Buses

RIPTA staff stopped by the New England-Canada Business Council's 31st Annual U.S.-Canada Executive Energy Conference to learn more about Letenda's new generation of zero-emission transit buses designed specifically for electric propulsion and winter conditions. The vehicle's manufacturing concept is based on modular structure made mainly of aluminum and inspired by the aeronautics industry.

Commuter Rail for South County

The RI Association of Railroad Passengers hosted a town hall meeting to discuss Connecticut's latest study on connecting their commuter rail to Westerly Train Station. This expansion could help people commute to work, reduce congestion, and strengthen the downtown business district. Sarah Ingle, Executive Director of Long-Range Planning, spoke at the event and encouraged attendees to complete a survey for improving the Route 95X (Westerly Park-N-Ride) bus schedule.

Honoring Our Veterans

RIPTA waived the fare for veterans on Veterans Day and to the A Salute to Veteran WaterFire on November 4, 2023. Over 200 veterans participated in this promotion.

Photo ID Road Trips

RIPTA's Photo Identification staff travels to communities throughout the state to provide bus passes to qualified seniors and individuals with disabilities who are unable to get to our office in Providence. In November, RIPTA staff traveled to the East Greenwich Senior Center, Warren Senior Center, Lillian Feinstein Center (Providence), Woonsocket Senior Center, and Edward King House (Newport).

Kennedy Plaza Photo ID Office

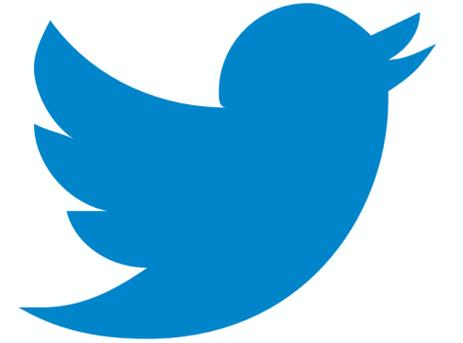
The Photo ID Office in Kennedy Plaza reopened on Wednesdays only from 8am to 12pm and 1pm to 3pm.

COMMENDATION

“Yesterday, Peter Michaud and Heidi Ribbing were at the Newport Senior Center to help seniors and disabled people sign up for free bus passes. I talked to them about a pass for a 58-year-old Ukrainian woman refugee I am helping to learn English. I was so impressed with Peter and Heidi’s willingness to help and want you to know what dedicated employees they are.”

- Smidgie R.

TWEET



William Masse
@willmasse2

We need fewer cars on the road, not more. We need to fund @RIPTA_RI and the Transit Master Plan to support the transportation needs of all Rhode Islanders, not just those who can afford private ride share.

9:46 AM • November 4, 2023

Employee *SPOTLIGHT*

Sheryl Gomes

Contracts Manager

Most passengers won't see Sheryl Gomes, RIPTA's Contracts Manager in the Procurement Department. But she would like them to know that she's working hard for them – coordinating with her colleagues to pour over bids and contracts to make sure RIPTA is maximizing its funding and getting the best purchase options for goods and services. "Serving the public is part of RIPTA's mission and we do that on the business side too," she says.

Gomes, who has been at RIPTA for about two years, said that she was new to transit when she started with the Authority, but not new to a commitment to serve people, individually and collectively. She holds a master's degree in human development and family studies from the University of Rhode Island and has held a number of positions, including teaching at the college level.

"Sheryl has brought a new perspective and willingness to work hard on all our procurements," said John Chadwick, Executive Director of Procurement and Inventory. "She truly has become one of the bright lights in our office."

She says she loves working at RIPTA, not only because of the public service aspect, but because of the collegial atmosphere and the professionalism of her colleagues. "It's a privilege working with my co-workers, and I think one of the best things I can do is to work with respect for them," she says. "If I do my job well, then they can do their jobs well too and we can all work together for the benefit of the public." Gomes says that she also appreciates the fact that RIPTA gives her the latitude to pursue activities of value, such as organizing a blood drive at work.

"I feel very supported here," says Gomes who is the mother of 23-year-old twin boys. "We are all working to make public transit in Rhode Island be the best it can be."





November 2023

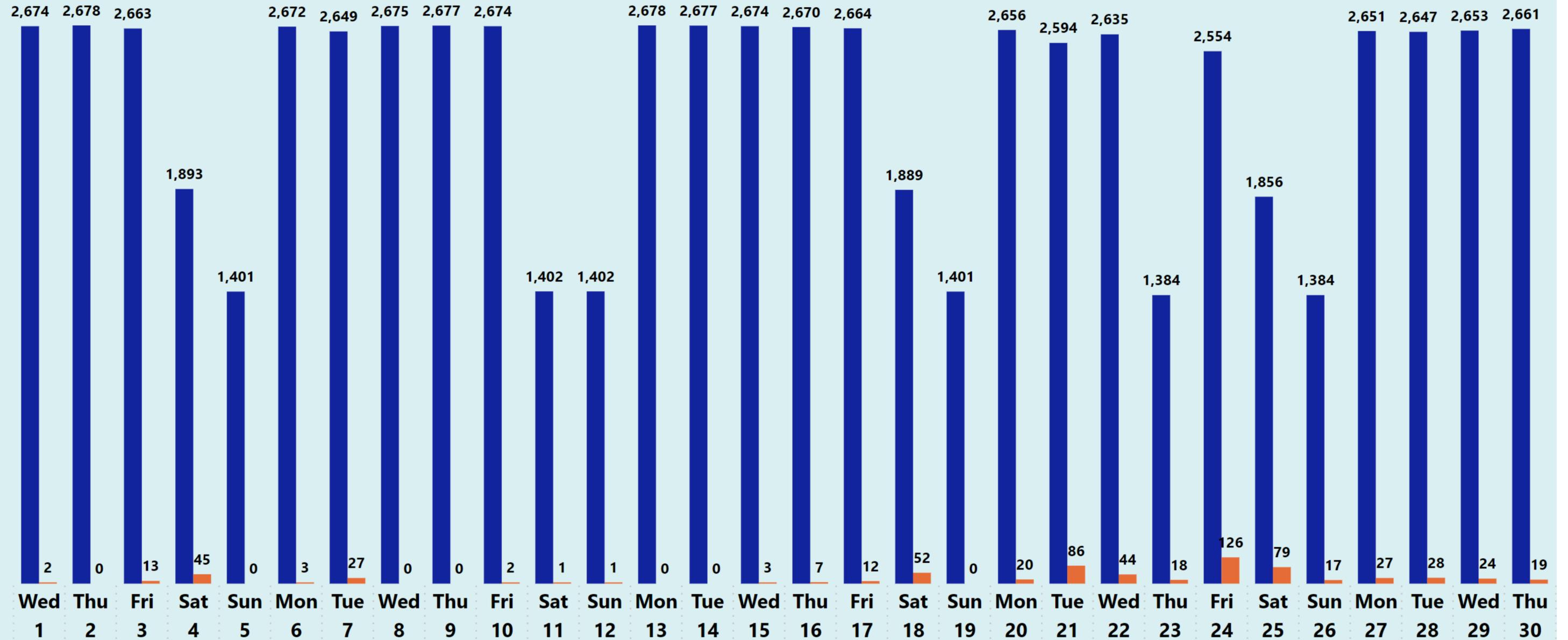
Trips Ran and Cancelled/Uncovered by Work Date*

69,788
Trips Ran

656
Cancelled/Uncovered

0.94%
Percent Lost

● Trips Ran ● Cancelled or Uncovered **



* Counts based on regular trips

** Cancelled does not include Standby or School Cancelled trips

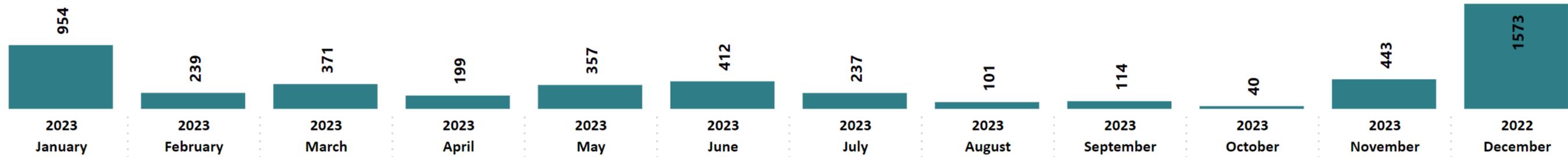
November

Last Update Date/Time

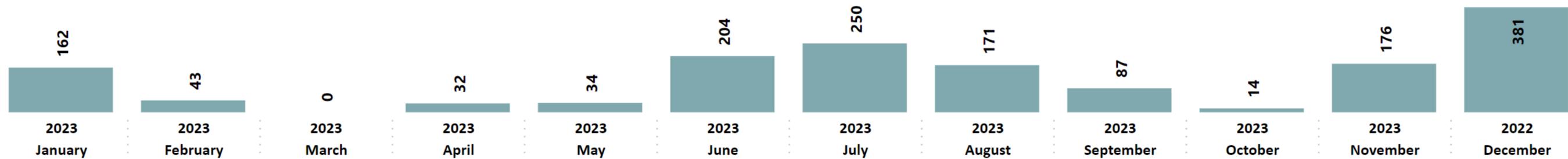
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CANCELLED TRIPS by DAY of SERVICE

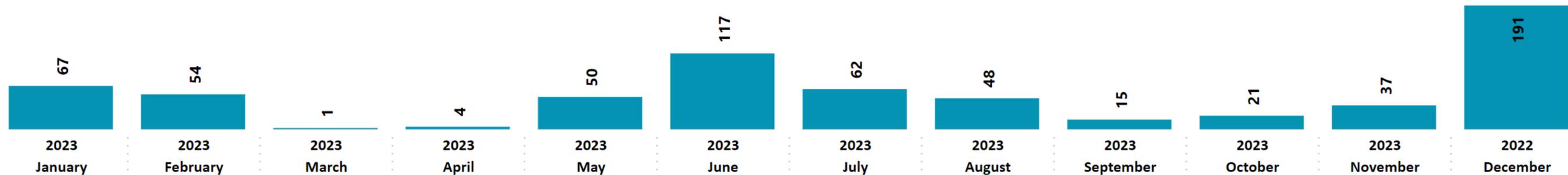
WEEKDAY CANCELLED TRIPS



SATURDAY CANCELLED TRIPS



SUNDAY CANCELLED TRIPS



Budget to Actual through October 31, 2023

Budget-Actual FY 2023	Year To Date Current Year			
	Budget	Actual	VAR \$	VAR %
Federal Subsidies	\$11,507,235	\$5,479,037	(\$6,028,197)	-52.4%
Federal Subsidies-CARES Act	\$9,272,081	\$4,999,790	(\$4,272,291)	-46.1%
State Subsidies	\$16,103,404	\$11,431,084	(\$4,672,320)	-29.0%
Other Revenue	\$2,024,840	\$2,604,795	\$579,955	28.6%
Passenger Fares	\$4,388,240	\$3,557,136	(\$831,104)	-18.9%
Third Party Fares	\$3,894,371	\$2,698,566	(\$1,195,804)	-30.7%
Special Project Revenue	\$956,333	\$207,219	(\$749,114)	-78.3%
Total Revenue	\$48,146,503	\$30,977,628	(\$17,168,875)	-35.7%
	Budget	Actual	VAR \$	VAR %
Salaries & Fringe Benefits	\$34,313,612	\$32,620,454	\$1,693,158	4.9%
Contract Services	\$2,314,746	\$2,470,136	(\$155,390)	-6.7%
Operating Expense	\$9,107,420	\$5,929,253	\$3,178,167	34.9%
Utilities	\$730,073	\$478,092	\$251,981	34.5%
Capital Match & Repayment	\$350,252	\$0	\$350,252	100.0%
Debt Service	\$374,068	\$0	\$374,068	100.0%
Special Projects	\$956,333	\$100	\$956,233	100.0%
Total Expenses	\$48,146,503	\$41,498,035	\$6,648,468	13.8%
Surplus/(Deficit)	(\$0)	(\$10,520,407)	(\$10,520,407)	

- This report reflects the FY 2024 Revised Budget as approved by the Board of Directors in November 2023.
- Federal reimbursements tend to lag in the first six months of the fiscal year. Costs must be incurred during the fiscal year for those revenues to apply to FY 2024 and secondly FTA closes access to federal reimbursements in October.
- Salaries and benefits under due to vacancies.
- Contract services will be reduced to meet budget.
- CARES funding will be drawn on to balance budget as needed.

MONTHLY RIDERSHIP

November 2023 System-wide Ridership: 1,087,120

November 2022 System-wide Ridership: 931,109

November 2021 System-wide Ridership: 836,468

November 2020 System-wide Ridership: 611,257

November 2019 System-wide Ridership: 1,359,763



NOVEMBER MONTHLY RIDERSHIP	2023	2022	2021	2020	2019
System-wide	1,087,120	931,109	836,468	611,257	1,359,763
Fixed-Route	1,056,914	902,001	811,658	594,970	1,321,338
Flex	5,809	5,608	4,628	3,301	5,705
Ride Paratransit	24,397	23,500	20,182	12,986	32,720

RIDERSHIP INCREASED 16.7% IN NOVEMBER 2023 FROM NOVEMBER 2022

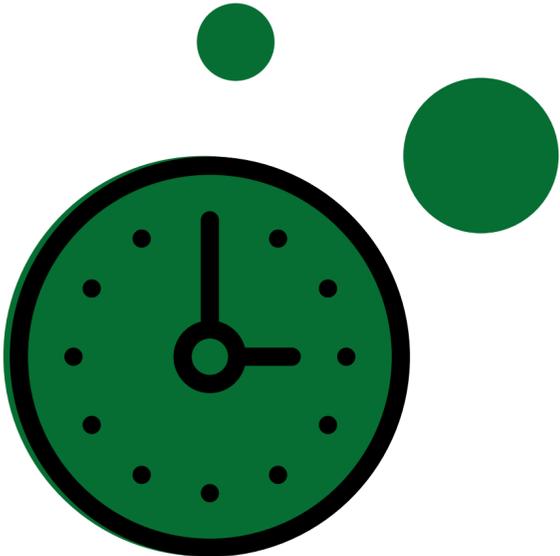
Fixed-Route ridership counts come from the Automatic Passenger Counts (APCs) from UTA.

Flex and Ride Paratransit ridership counts come from Reveal tablets for Ride, and 3rd party reports for Taxi trips.

ON TIME PERFORMANCE (OTP): FIXED-ROUTE

	2023	2022	2021	2020
NOVEMBER	77.9%	79.2%	79.3%	81.5%
OCTOBER	77.3%	78.3%	78.6%	81.4%
SEPTEMBER	77.0%	78.1%	79.1%	81.2%
AUGUST	79.3%	81.3%	81.5%	80.5%
JULY	79.5%	81.0%	81.8%	80.4%
JUNE	79.1%	80.2%	80.9%	78.4%
MAY	78.6%	81.1%	81.6%	76.5%
APRIL	81.3%	81.7%	83.2%	75.2%
MARCH	82.4%	82.2%	84.2%	78.8%
FEBRUARY	82.2%	81.3%	84.1%	82.4%
JANUARY	82.4%	82.2%	83.0%	82.3%
DECEMBER		80.2%	80.9%	81.1%

OTP DECREASED BY -1.6% IN NOVEMBER 2023 FROM NOVEMBER 2022



On Time Performance

On Time Performance (OTP) is based on Departure Time. On Time is between 1 minute early and 5 minutes late.

ABBG AVERAGE: 79%

DECEMBER UPDATE

- All 775 Wave passes successfully extended through 1/31/24
- Onboarding partner organizations to Wave: under way (25%)
- Pairing passholders with case managers: under way (25%)
- Coordinating Council work sessions 11/16 and 1/8

