

RIde Visitor Policy

RIde Paratransit is required to provide complementary paratransit service under section 37.121 of [Part 37] and shall make the service available to individuals with disabilities visiting our area.

A visitor is an individual with disabilities who does not reside in the jurisdiction(s) served by RIde.

As a requirement, RIde shall make the service available to a visitor for any combination of 21 days during any 365-day period beginning with the visitor's first use of the service during the 365-day period. In no case shall RIde require a visitor to apply for or receive eligibility certification from RIde before receiving the service.

Visitors who wish to ride with the RIde program may submit a document or documentation showing ADA paratransit eligibility at a regional transit authority beyond the jurisdiction of Rhode Islands RIde program.

Visitors may also select to submit a document or documentation certifying they have a disability that prohibits use of fixed route service (this may only be requested if a disability is not apparent) and proof of residency in a location beyond the jurisdiction of Rhode Island's RIde program.

For more information on documentation required, visitors may call RIde at (401) 461-9760 or email RIde@ripta.com